

City of Raymondville

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City of Raymondville, Texas Service Agreement

- I. Purpose. The City of Raymondville is responsible for protecting the drinking water.
Supply from contamination or pollution which could result from improper plumbing practices. The purpose of this service agreement is placed to provide this protection. The city enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the City of Raymondville will begin service. In addition, we will not re-establish service unless it has signed a copy of this agreement.
- II. Plumbing Restriction the following unacceptable plumbing practices are prohibited by State Regulations:
 - a. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air gap or an appropriate backflow prevention device.
 - b. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air gap of a reduced pressure zone backflow prevention device.
 - c. No connection which allows water to be returned to the public drinking water supply which is permitted.
 - d. No pipe or pipe fitting which contains more than 8.0 lead may be used for installation or repair of plumbing at any connection which provides water for human use.
 - e. No solder or flux which contains more than 0.2 percent lead can be used for installation or repair of plumbing at any connection which provides water.
- III. Service agreement. The following are the terms of the service agreement between the city of Raymondville and all the customers:
 - a. The city of Raymondville will maintain a copy of this agreement as long as the customer and/or the premises are connected to the City of Raymondville's water system.
 - b. The customer shall allow his property to be inspected for possible cross-connection and other unacceptable plumbing practices. These

Designated agent prior to initiating new water service when is reason to believe that cross-connections or other unacceptable plumbing practices exist; or after any major changes to the private plumbing facilities. The inspections shall be conducted during the City of Raymondville's normal business hours.

- c. The City of Raymondville shall notify the customer in writing of any cross-connection or other unacceptable plumbing practice which has been identified during the initial inspection of the periodic re-inspection.
- d. The customer shall immediately correct any unacceptable plumbing practice of his premises.
- e. The customer shall, at his expense, properly install, test, and maintain any backflow prevention device required be the City of Raymondville.

IV. Enforcement. If the customer fails to comply with the terms of the service agreement, the City of Raymondville shall, at its option either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the customer.

CUSTOMER SIGNATURE: _____

CUSTOMER NAME (PRINTED): _____

SERVICE ADDRESS: _____

DATE: _____